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For the most efficient review of your pharmacy requests, please use the information below to ensure you are submitting it to the correct area for review.

1. Physician administered drugs
  - These are billed on medical claims using HCPCS (J-codes)
  - [Submit online](#) directly to the AmeriHealth Caritas Ohio pharmacy department
  - Alternatively, you can manually submit [this form](#) via fax to 1-855-839-3882
  - Examples include:
    - medications administered in an outpatient hospital
    - physician's office
    - infusion center
    - home infusion setting
  
2. Outpatient/retail drugs
  - Submit directly to [Gainwell](#)
  - Examples include:
    - medications patients fill at their local pharmacy
    - medications delivered via a specialty pharmacy
  
3. Use [NaviNet](#) for submission of all non-pharmacy prior authorization requests

If you have questions, contact the pharmacy provider helpdesk at 1-855-662-0279.

Thank you for helping us to serve you better.

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