



**May 2026 Claims Payment Systemic Error Report**

Listed below are current Claims Payment Systemic Errors (CPSE). The issues are reported in descending order. This log is updated monthly. AmeriHealth Caritas Ohio encourages you to review this log often and prior to contacting AmeriHealth Caritas Ohio Provider Services center.

If you still have questions, please call [1-833-644-6001](tel:1-833-644-6001).

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ACOH CPSE 184: BH Procedures codes submitted with HP/HT modifiers are reimbursing at the incorrect rate.	Medicaid	11/12/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program	Fix estimated to be completed by 5/25/2026.	Adjustments estimated to be completed by 7/25/2026. Overpayments estimated to be completed by 10/25/2026.	In Progress
ACOH CPSE 186: Incorrect term effective and term end dates for system updates impacting BH claims with codes 99406-99407, 90853, 90849, 90846-90847, 90839-90840, 90837, 90834, 90832, 90791, 90792, 90785, 90833,90836, and 90838 are causing issue with payments.	Medicaid	12/17/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program	Fix estimated to be completed by 5/25/2026.	Adjustments estimated to be completed by 7/25/2026. Overpayments estimated to be completed by 10/25/2026.	In Progress

<p>ACOH CPSE 187: Underpayments and some overpayments when more than 1 radiological procedure is billed on the same Outpatient claim.</p> <p>*5/15/26 Update: description edited to include overpayments resulting from the CPSE.</p>	Medicaid	1/21/2026	01-Hospital (Outpatient)	Fix completed on 2/26/2026.	Adjustments for underpayments were completed on 5/6/2026. Overpayments are estimated to be completed by 9/25/2026.	In Progress
<p>ACOH CPSE 188: erroneous underpayments for Lab procedure codes effective 4/1/25.</p>	Medicaid	1/30/2026	80-Independent Laboratory	Fix completed on 2/28/2026.	Adjustments estimated to be completed by 6/13/2026.	In Progress
<p>ACOH CPSE 189: Erroneous payments on some CCR/CCA rates. This resulted in both underpayments and overpayments.</p>	Medicaid	2/17/2026	01-Hospital (Inpatient and Outpatient)	System Fix was completed on 02/19/2026.	Adjustments for underpayments were completed on 03/6/2026. Overpayments estimated to be completed by 06/20/2026.	In Progress
<p>ACOH CPSE 191: Some claims with diagnosis codes for hysterectomy, sterilization and abortions are not pending for consent forms appropriately, resulting in overpayments.</p>	Medicaid	3/16/2026	01-Hospital (Inpatient)	System Fix was completed on 3/27/2026.	Overpayments are estimated to be completed by 8/25/2026.	In Progress
<p>ACOH CPSE 190: Prosthetics and Orthotics that allow units per side have been denying for over the allowed units.</p>	Medicaid	4/8/2026	76-Durable Medical Equipment Supplier	Fix estimated to be completed by 6/10/2026.	Adjustments estimated to be completed by 7/10/2026.	In Progress

System not recognizing LT/RT modifiers						
ACOH CPSE 192: Codes on the BH TPL bypass list denying for an EOB when the member has a commercial carrier listed as primary, Codes impacted H0015, H0019, H0036, H0038, H0040, H0048.	Medicaid	4/10/2026	84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program	Fix estimated to be completed by 6/30/2026.	Adjustments estimated to be completed by 7/30/2026.	In Progress
ACOH CPSE 193: Automation defect causing erroneous denials for T1032 and T1033.	Medicaid	4/24/2026	09-Doula	Fix estimated to be completed by 5/24/2026.	Adjustments estimated to be completed by 6/24/2026.	In Progress
ACOH CPSE 194: Claims billed with a emergency room place of service are erroneously denying "bill to Ohio Rise".	Medicaid	5/12/2026	84-Ohio Department of Mental Health (Community Mental Health), Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program, 20-Physician/osteopath, individual	Fix estimated to be completed by 6/25/2026.	Adjustments estimated to be completed by 7/25/2026. Overpayments estimated to be completed by 10/25/2026.	In Progress
ACOH CPSE 195: Erroneous add-on code denials.	Medicaid	5/13/2026	01-Hospital (IP & OP) 03-Psychiatric Residential Treatment Facility (PRTF) 05-Rural Health Clinic 15-Optical Laboratories 16 & 60-Home Health Agency 26-Non-Agency Home Care Attendant	System Fix was completed on 4/26/2026.	Adjustments estimated to be completed by 5/31/2026.	In Progress
ACOH CPSE 196: Erroneous denials on administration codes,	Medicaid	5/13/2026	20-Physician/Osteopath, Individual 21-Professional Medical Group	System Fix was completed	Adjustments estimated to be	In Progress

including 96380, as well as RSV vaccine codes 90380 and 90381.			24-Physician Assistant 72-Nurse Practitioner, Individual	on 4/26/2026.	completed by 5/31/2026.	
ACOH CPSE 197: Erroneous payments made to an ineligible provider type.	Medicaid	5/13/2026	84-Ohio Department of Mental Health (Community Mental Health), Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program, 20- Physician/osteopath, individual	Fix estimated to be completed by 7/13/2026.	Adjustments estimated to be completed by 8/13/2026.	In Progress

\*Last Updated 5/15/2026