



9-24-26

Providers may see a delay in claims processing due to an issue with Ohio Department of Medicaid's (ODM) Fiscal Intermediary.

For additional help, please contact the ODM EDI Integrated Helpdesk (IHD) at 1-800-686-1516 (option 4) or omesedisupport@medicaid.ohio.gov. IHD representatives are available 8 a.m.-4:30 p.m. Monday-Friday.

Thank you for your cooperation and continued support.

