



October 19, 2026

Hello,
Beginning January 1, 2027, Ohio Medicaid will introduce Work and Community Engagement requirements for certain adults enrolled in Group VIII coverage. These requirements do not apply to all Medicaid members, and many members may meet an exemption.

As trusted messengers, providers can help patients stay informed by encouraging them to keep their address, phone number, and email current with Ohio Medicaid; read all mail, email, and text messages about Medicaid coverage; and review their coverage group through the [Ohio Benefits Self-Service Portal](#) under “View My Benefits” or by checking a recent Ohio Medicaid notice.

For affected Group VIII members, some may need to complete at least 80 hours each month through one or more qualifying activities unless an exemption applies. Group VIII members will also renew Medicaid coverage every six months instead of every 12 months.

Please remind patients that Ohio Medicaid and county Job and Family Services offices determine eligibility, exemptions, and compliance. AmeriHealth Caritas Ohio and providers do not make these determinations.

Questions about eligibility, exemptions, or compliance should be directed to the Ohio Medicaid Consumer Hotline at **1-800-324-8680**.

Thank you for helping patients stay informed and connected to coverage.

Thank you,
AmeriHealth Caritas Ohio