AmeriHealth Caritas Ohio

10/30/26

At AmeriHealth Caritas Ohio, we're committed to supporting providers in delivering high-quality care to our members. As part of that commitment, we are expanding our collaboration with Evolent to administer our Oncology Quality Management (OQM) Program.

Effective December 1, prior authorization through Evolent will be required for certain radiation oncology services and oncology-related infused medications, supportive agents, and symptom management drugs provided in provider offices, ambulatory centers, outpatient hospital settings, and inpatient hospital settings (CAR T-cell therapy only) for eligible AmeriHealth Caritas Ohio Medicaid members of all ages.

New Tools and Support Available Through Evolent

The OQM program is designed to support evidence-based treatment planning while providing streamlined authorization options. Key features include:

- Real-time authorization decisions for eligible treatment plans submitted through the CarePro Provider Portal [amerihealthcaritasoh.benchurl.com].
- Telephone submission support for treatment plans when needed by calling **1-888-999-7713**.
- Access to board-certified medical and radiation oncologists for peer-to-peer clinical discussions.

Treatment plans will be reviewed using nationally recognized, evidence-based clinical guidelines.

Important Authorization Information

Authorizations issued by AmeriHealth Caritas Ohio before **December 1**, will remain valid through their approved authorization end date.

Once an existing authorization expires, or for services requiring authorization on or after **December 1**, providers must submit authorization requests for the services articulated in this correspondence directly to Evolent. Claims for these services requiring authorization may be denied if the required authorization is not obtained.

Training and Resources
To help providers prepare for this transition, Evolent will offer informational training sessions throughout November 2026. Additional details, including registration information, will be available on the Evolent provider webpage [amerihealthcaritasoh.benchurl.com].

Questions before training sessions may be sent to: practicesuccess@evolent.com.

We're Here to Help
Additional information and resources will be shared as the implementation date approaches. If you have questions, please contact your Provider Account Executive or the Provider Services department at **1-833-764-7700 (TTY 1-833-889-6446)**.