AmeriHealth Caritas Ohio

11/13/26

Dear Provider,
At AmeriHealth Caritas Ohio, we are committed to building strong partnerships with our provider community and continuously improving the support and services we deliver.

You have been selected to participate in our **2026 Provider Satisfaction Survey** because of your focus on quality patient care. This survey provides an opportunity to share your experiences and feedback regarding areas such as provider services, claims, utilization management, provider communications, and overall satisfaction with AmeriHealth Caritas Ohio. Your input helps us identify what is working well and where we can improve to better serve you and your patients. We take your feedback very seriously and have made improvements to our UM and provider service processes based on your past responses.

The survey should take only a few minutes to complete, and all responses will be reported in aggregate and kept confidential.

Ready to get started? Take the anonymous survey on NaviNet:
https://identity.navinet.net/Account/Login [amerihealthcaritasoh.benchurl.com]
Survey deadline: Wednesday, Dec. 9

Thank you for your continued commitment to providing quality care to the members we serve together.

Sincerely,

Provider Network Management
AmeriHealth Caritas Ohio