

Submission of Claims

Reimbursement Policy ID: RPC.0016.7700

Recent review date: 08/2024

Next review date: 08/2026

AmeriHealth Caritas Ohio reimbursement policies and their resulting edits are based on guidelines from established industry sources, such as the Centers for Medicare and Medicaid Services (CMS), the American Medical Association (AMA), state and federal regulatory agencies, and medical specialty professional societies. Reimbursement policies are intended as a general reference and do not constitute a contract or other guarantee of payment. AmeriHealth Caritas Ohio may use reasonable discretion in interpreting and applying its policies to services provided in a particular case and may modify its policies at any time.

In making claim payment determinations, the health plan also uses coding terminology and methodologies based on accepted industry standards, including Current Procedural Terminology (CPT); the Healthcare Common Procedure Coding System (HCPCS); and the International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10-CM), and other relevant sources. Other factors that may affect payment include medical record documentation, legislative or regulatory mandates, a provider's contract, a member's eligibility in receiving covered services, submission of clean claims, and other health plan policies, and other relevant factors. These factors may supplement, modify, or in some cases supersede reimbursement policies.

This reimbursement policy applies to all health care services billed on a CMS-1500 form or its electronic equivalent, or when billed on a UB-04 form or its electronic equivalent.

Policy Overview

This policy serves as guidance for the submission of claims for processing.

Exceptions

N/A

Reimbursement Guidelines

AmeriHealth Caritas Ohio aligns with the Ohio administrative rules and guidelines listed in the provider manual regarding processing claims. The claims processing manual lists topics and guidance for the submission of clean claims for prompt reimbursement. Some topics include but not limited to:

- Required claim elements for filing
- Claim filing deadlines
- Claim forms fields
- Claims and disputes

- Electronic claims submission
- Submitting corrected claims
- National Correct Coding Initiative (NCCI)
- ICD-10-Codes
- Documentation Guidelines
- Outpatient and Hospital billing
- Ancillary Services
- Home Health
- Behavioral Health
- Maternity
- Durable Medical Equipment

For complete guidelines please see the AmeriHealth Caritas Ohio page here:
<https://www.amerhealthcaritasoh.com/assets/pdf/provider/claims-billing-manual.pdf>

Submission of claims electronically, for professional and facility claims requires all pertinent information to support billed services on each claim submission.

Definitions

N/A

Edit Sources

- I. Current Procedural Terminology (CPT) and associated publications and services.
- II. International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10).
- III. Healthcare Common Procedure Coding System (HCPCS).
- IV. Centers for Medicare and Medicaid Services (CMS).
- V. The National Correct Coding Initiative (NCCI)
- VI. <https://codes.ohio.gov/ohio-administrative-code/rule-5160-1-19>
- VII. <https://medicaid.ohio.gov/resources-for-providers/billing/billing>
- VIII. <https://medicaid.ohio.gov/resources-for-providers/bh>
- IX. <https://codes.ohio.gov/ohio-administrative-code/rule-5160-1-14>
- X. <https://codes.ohio.gov/ohio-administrative-code/rule-5160-21-02.2>
- XI. <https://codes.ohio.gov/ohio-administrative-code/rule-5160-12-05>
- XII. <https://codes.ohio.gov/ohio-administrative-code/rule-5160-1-18>
- XIII. AmeriHealth Caritas Ohio Medicaid Fee Schedule(s).

Attachments

N/A

Associated Policies

N/A

Policy History

08/2024	Reimbursement Policy Committee Approval
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04/2024	Revised preamble
08/2023	Removal of policy implemented by AmeriHealth Caritas Ohio from Policy History section
01/2023	Template Revised <ul style="list-style-type: none">• Revised preamble• Removal of Applicable Claim Types table• Coding section renamed to Reimbursement Guidelines• Added Associated Policies section